

Free Microchipping Clinics

From 6th April 2016 legally all dogs in the UK will have to be microchipped. In Wales this law will be brought in on 6th April 2015. Any dog found to be not microchipped could result in the owner receiving a £500 fine.

The Dogs Trust is currently providing a free microchipping service until the end of March 2015. You are welcome to attend our free clinic held on Wednesday afternoons between 3pm and 4pm with one of our nurses.

This is a drop-in clinic working on a first come, first served basis. It does not take long to complete the process but please be aware that there may be a short wait. This special offer will expire at the end of March 2015 so do make sure you come in before then to take advantage of this great offer!

Alternatively you can always have your dog microchipped alongside a vaccination or other routine visit to the vet, as a nurse clinic at another time, or at a reduced price if done while the dog is under GA during an operation. These all need to be booked appointments so please phone the surgery first.

New Website

We have recently launched our new website. We are currently adding and updating our pages and recently had a taste of modelling for our new photos. However, I think the animals would have more success than us at a future career as supermodels though! The photos should be on the website soon.

We now have a news blog on our home page and will be using this to keep you informed of latest news within the practice, our special offers, and any other information we feel may be of interest to you. Make sure you visit regularly to know what we are up to.

It is still a work in progress so keep an eye on the changes and please give us your feedback or suggestions!



Charity Book Sale

Starting in February we will once again be holding a book sale. All the books have been donated by staff and clients and are very reasonably priced at just £1.00 each. The proceeds will be donated to Orangutan Veterinary Aid to help Vet Nigel Hicks provide veterinary care and medical supplies to the Orangutans of Indonesia.

See www.ovaid.org for full details of their work.



Automated Reminder Service

Some of you will already be aware that we have just started sending out reminders for wormers and flea treatments by text which seems to be working well.

We are currently unable to send out vaccination reminders by text or email but these will be set up soon, until then you will continue to receive them by post.

We are also working towards sending out reminders, newsletters and other information such as special offers or important news updates by email as a quick and efficient way to reach all our clients so no-one misses out!

When you are next in the surgery you may be asked for your mobile phone or email details so we can add them to your records for this purpose, or please feel free to advise us at your convenience.

For those of you without a mobile or email, don't worry, as we will still be able to send your reminders by post.

Does your pet suffer from stress and anxiety?

Pets can demonstrate anxiety and stress in a variety of ways. Dogs may tremble, whine or destruct property, while cats may spray urine, or scratch furniture and walls. Both could show signs of aggression or try and hide away. These symptoms can be caused by various factors; fireworks, moving house, travelling, new babies, other pets, or being left alone are just a few examples. Nutracalm is specifically formulated to naturally calm anxious pets and help reduce unwanted or unruly behaviour, such as furniture damage or hyperactivity. Nutracalm helps to normalise neurotransmitter activity and reduce mood swings without the side effects associated with some drugs. It is available to purchase off the shelf.

Nutracalm is a high strength formula, made with the highest quality ingredients, 100% natural, fast acting and easy to administer. It is exclusively available from veterinary practices. Nutravet is a British company manufacturing in the UK, with a high regard to animal welfare and environmentally friendly.

Vet Emma Brown, our behavioural specialist, is here to advise you on ways to use specific behaviour management techniques if required for more serious problems. Please call into the surgery for a questionnaire to be completed prior to a consultation with Emma so that she can gather the information she needs to best help you.

Answers to January's Pantomime Quiz

1. The bells of London Town
2. Babes in the wood
3. Dandini
4. Magic Beans
5. Widow Twankey
6. She fell asleep for 100 years
7. A pumpkin
8. Hansel and Gretel
9. Dick Whittington

Lamingtons

For those of you who had the January newsletter, I can highly recommend the recipe for Lamingtons. Lindsay kindly made some and brought them into us at the surgery where we happily tested them out for her! I believe Lindsay is still cleaning her kitchen after turning herself into the abominable snowman making them, but we were quite happy that she went to all the effort!

Valentines Wordsearch

As it is St Valentines Day in February here is a wordsearch of all things romantic! Find the words below in the grid, forwards, backwards, up, down, or diagonal. When you have finished, the letters left over will spell out a well-known phrase from the wonderful British rom-com "Notting Hill".

I	F	E	B	R	U	A	R	Y	C	A	M
J	J	U	S	D	T	T	A	S	H	G	I
R	U	L	S	I	T	N	S	O	O	A	N
V	A	L	E	N	T	I	N	E	C	D	I
N	G	I	I	N	K	A	N	M	O	F	H
F	L	O	W	E	R	S	R	O	L	E	O
L	N	T	O	R	T	F	A	R	A	C	B
O	O	Y	R	A	S	K	I	R	T	N	N
V	G	I	H	I	M	T	T	O	E	A	L
E	N	G	A	P	M	A	H	C	S	M	O
G	V	H	T	N	E	E	T	R	U	O	F
E	H	E	R	L	A	S	O	P	O	R	P

Saint	Valentine
Romeo	Juliet
Flowers	Chocolates
Champagne	Dinner
Love	Heart
Romance	Kiss
Proposal	Ring
Fourteenth	February

Welcome Back!

In January, Vanessa Dennis (nee Humber) returned to work with us as head of small animal reception and assistant to our practice manager.