



CASTLE VETS PETS

Newsletter – November 2024

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Important PetsApp Update

Although PetsApp has proven to be a valuable method of communication for some of our clients, it has become clear that most of our clients prefer to communicate either face to face or over the telephone and speak directly with a member of the team. The app has not been as successful as we had initially hoped it would and the low uptake of users does not make it a viable service. We have therefore taken the decision to stop using PetsApp as of the 1st of December 2024.

New Faces



Sarah Tweedle – Registered Veterinary Nurse

Sarah qualified as an RVN in 2009 and joined Castle Vets in November 2024 as our dedicated Liskeard Branch nurse.

She has worked mostly as a consulting nurse, with a particular interest in behaviour and training and preventing problems in puppies. She is a Fear Free Certified Professional, a member of the Association of Pet Dog Trainers, and holds a BVNA Certificate in Companion Animal Behaviour.

Her favourite part of her job is running puppy classes, and helping worried dogs overcome their fear of the vets.

Sarah enjoys life on the edge of Bodmin moor with her family, has 3 alpacas and enjoys knitting (hence the alpacas!), music, and bobbing about in cold water.



Hannah Parker-Lobban

Hannah graduated from Bristol University in 2006 and spent 4 years in rural mixed practice. After realising her focus lay with small animal work she moved to a busy practice in Plymouth and was working in the city for 14 years. During this time, she completed the BSAVA post graduate certificate in Small animal medicine, and is an RCVS recognised Advanced Practitioner. Hannah enjoys most medical cases, ultrasound, dermatology, and she loves a good abscess!

Outside of work her three boys keep her pretty busy, but if she gets some spare time she spends it horse riding or paddle boarding.

**Castle Care Club
Christmas Raffle**

In December we will be holding our Castle Care Club Christmas Raffle which is free to all our members. Three people will win an amazing hamper full of local produce from Tre Pol & Pen. If you are a member of the Castle Care Club then you will automatically be entered, and the winners will be contacted when we have drawn the numbers on Wednesday 18th December.

Good Luck!

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Puppy Parties Are Coming to Liskeard

Starting Monday 18th November - Puppy Preschool will be available from our Liskeard Branch 6.30pm - 7.30pm

As a new puppy owner, you may have heard about socialisation. Within these sessions we aim to demonstrate how to give your puppy the very best start by ensuring that socialisation is carried out correctly. We will explain the importance of early positive associations and how to help your puppy grow into a confident, relaxed adult dog.

The sessions also give you the opportunity to ask any questions about any concerns/issues you may be having.

Your puppy must be less than 12 weeks old at the start of the course and 1 week clear of their 1st vaccination.

This is a rolling 4-week course.

What to expect

- We aim to limit sessions to a maximum of 6-8 puppies.
- On arrival you will be welcomed and your puppy weighed and introduced
- There will be a short talk on a different topic each week
- Puppies will be introduced to others supervised by our qualified staff to ensure that each puppy has a positive experience.
- Each week you will get a party bag to take home containing information on that week's topic and a small gift from us.

What to bring

- Your puppy
- A lead which should be attached to a soft flat collar or harness. No extendable leads please
- Tasty food treats (we will supply some cooked chicken, but you are very welcome to bring your puppy's favourites)
- We welcome all immediate family members who will be involved with the puppy's care, including children but would ask that if young children are attending then two adults accompany them (one to look after the puppy and one to supervise the children)



The cost of this course is £33.65 to be paid in advance. However, if you have signed up to the Castle Care Club Juniors Plan, the cost is included.

We hope that both you and your puppy will enjoy these sessions and look forward to your future Vet visits.

For more information about our new puppy preschool parties and to pre book please contact the practice on 01579 208072 or email Liskeard@castlelevets.org

BOOKING IS ESSENTIAL.

Single Use Tablet Blister Packs, Can You Help Please?



Every year millions of empty packs are thrown away at home and end up in landfill, or, more likely, incinerated causing air pollution which harms health and damages the environment.

Because of the way they are made they are difficult to recycle but the plastic and aluminium are too valuable to waste.

The UK Government has banned certain single use plastics and we are asking Parliament and pharmaceutical companies to introduce a take back and recycling scheme. Eventually we need new plastic free packaging.

100,000 'signatures' are required to have a chance of this request being debated in the House of Commons and we need your help to spread the message. Please sign the petition, forward to a friend and your MP.

https://you.38degrees.org.uk/petitions/recycle-tablet-blister-packs?source=rawlink&utm_medium=socialshare&utm_source=rawlink&share=c1e88502-f23a-48d6-8df7-4251d2c50e3b

THANK YOU.